

# Worker's Compensation Advisory Committee - Subcommittee on Health Care

DRAFT Meeting Notes - January 6, 2012, 9am – 12pm

Department of Labor & Industries - Tukwila Service Location

## Participants:

**Labor:** Present - Ed Wood, Karen Gude, John Aslakson. Absent - Rebecca Johnson  
**Business:** Present - Beverly Simmons, Tammie Hetrick, John Meier, Christina Lombardi  
**BIIA:** Present - Dave Threedy  
**L&I:** Present - Janet Peterson, Bob Mootz, Diana Drylie. Absent - Gary Franklin

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## Resources:

L&I: Anita Austin, Morgan Wear, and Carole Horrell

## COHEs:

Jon Reynolds, Harborview COHE; Dan Hansen, EWA COHE; Karen Nilson, Jaime Nephew, Renton COHE

## Brief Summary of Activities:

- Welcome and Introductions
  - Safety Message & Purpose of the day
- WCAC-HC Procedural Agreements/Charter
  - WCAC-HC Agenda Items for 2012
- Status reports
  - COHE
  - Top Tier
  - Emerging Best Practices
  - Surgical Best Practices
- Items From Business/Labor Advisory Board
  - Beverly Simmons for Renton COHE – None
  - John Meier for EWA COHE – New Provider Scorecard
- Communication Agreements
  - Messages for WCAC
  - Messages for BLAB

## Discussion:

### Introduction - Janet

Group discussed new process for meeting minutes. Minutes will be sent to committee members for review within two weeks after meeting date. When comments are received from all members in attendance at the meeting, they will be finalized and placed on L&I's web-site. Note: Minutes from October 2011 were approved via new process and published on the web-site prior to this meeting.

### Decisions:

- Prior meeting minutes will be included in packet of materials for subsequent meeting.
- WCAC-HC URL will be included on agenda.

### WCAC-HC Procedural Agreements/Charter - Janet

Group reviewed charter and requested specific changes which will be documented in revised charter. Group discussion and agreement on modifications to background section, scope, goals and roles. Each caucus will review their interests as stated in the charter and bring modifications to the next meeting. The business and labor caucuses will identify representatives to sign the completed charter.

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Follow up:

- L&I will update draft charter based on discussion and send out by email for review prior to next meeting. Expectation is that modified document can be quickly reviewed and approved at next meeting.
- Each caucus will bring modified interests to next meeting for discussion.
- Each caucus will identify representative to sign charter.

## WCAC-HC Agenda Items for 2012

Future WCAC-HC meeting agenda items were reviewed. Committee added caucus response time to update labor and business interests in charter to next meeting agenda.

## Status Reports – (see handouts)

COHE – Anita gave an update on current COHE status and COHE expansion. Committee was encouraged to provide feedback on any COHE standards, performance measures, etc. during this period of beta testing. She also shared that L&I is working with King Co and Renton COHE to develop a SI/COHE pilot and with Spokane Public Schools and EWA COHE to explore the feasibility of a SI/COHE pilot. Pilots would likely begin in July 2012. Anita requested one business and one labor volunteer to develop options for business and labor involvement in future COHEs. John Meier and Ed Wood will participate in the working group.

Follow up:

- Susan Campbell (L&I) will contact John Meier and Ed Wood and begin developing the options for business and labor involvement. The group will present their work at the July 2012 WCAC-HC meeting.

Top Tier – Diana gave an update on the top tier of the provider network. L&I is working with the Provider Network Advisory Group to develop criteria for top tier providers. They completed a literature review and brainstorming sessions with different audiences. The initial set of characteristics for top tier providers is expected in March 2012.

Emerging Best Practices – Carole gave an update on emerging best practices including current pilots for Functional Recovery Questionnaire and Interventions (FRQ/FRI), case conferencing and activity coaching.

Surgical Best Practices – Morgan gave an update on how surgical best practices would fit under the umbrella of emerging best practices.

One committee member asked how technology is supporting testing and implementation of best practices. Diana answered that L&I is looking at an IT solution to support all emerging best practices including COHE, surgical best practices and top tier providers.

## Items from Business/Labor Advisory Board

Renton COHE – none

EWA COHE – EWA COHE Business and Labor Advisory Board provided feedback on the Provider Scorecard. Suggestions included:

- Focus on activities that medical providers can control.
  - Time-loss compensation payments may not be in providers' control.
- Provide breakdowns to control for case complexity, diagnosis, industry type, etc...
- Broaden provider comparisons.
- Improve format.

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- Valuable information is obscured by format challenges.
- Provide simple roll up of all data.
- Legends or explanations of the measures should be as self evident as possible.
- No report should be longer than one page in format.

Jon Reynolds from the Harborview COHE added that Harborview providers would like to see their progress as well as outcomes. Jaime Nephew and Karen Nilson from the Renton COHE are waiting for the first set of measures with current data before providing comments, but agreed that a good provider measure should be actionable and indicate what a provider needed to change in order to get better. Jaime added that Renton COHE is sharing the summary page with their providers and stressing the high, medium and low adopter measures.

Follow up:

Diana Drylie clarified that L&I is “beta testing” these measures and all feedback is welcome. Provider Reports are a work in progress. She also clarified that the next provider reporting (February 2012) would continue in the current format but that did not mean L&I would not respond to this information with modifications in the future.

### Communication Agreements

#### Messages for WCAC

Janet will follow up with the WCAC on the proposed scope in the WCAC-HC charter.

#### Messages for Business/Labor Advisory Boards

Notify Business/Labor Advisory Boards of the proposed scope in the WCAC-HC charter.

Notify Business/Labor Advisory Boards of the upcoming work on developing options for business and labor involvement. Work group members may be contacting the boards for input.

Follow up:

- Workgroup members (John Meier, Ed Wood or Susan Campbell) will contact the Renton and EWA boards to gather input on business and labor involvement.

### Adjourn

#### **Future Meetings:**

TBD based on schedule feedback form given out at this meeting. Final dates to be sent out by email calendar notice.